

NOAH MCGILL

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PROFILE

Analytically driven early-career professional with experience diagnosing complex client scenarios, structuring data-driven insights, and improving operational processes. Completing a Master of Project Management at RMIT, with grounding in research methods, risk analysis, and stakeholder engagement. Seeking a Business Analyst role with a lively team and strong learning opportunities. Trilingual communicator with demonstrated ability to engage diverse stakeholders.

EXPERIENCE

Small Business Consultant | ANZ, Melbourne, Australia

May 2025 – Feb 2026

- Managed 45+ client cases daily in a regulated banking environment (peaking at 60 on high-volume days), a ~50% increase on the initial 30-case benchmark as KPI targets rose four months into the role
- Built a working reference set of policy and process notes that cut per-case handling time and sharpened call targeting, the main driver behind the higher throughput
- Held one of the lowest case-escalation rates on the team, independently resolving complex policy scenarios within regulatory frameworks while sustaining accuracy as case volume rose
- Engaged cross-functional stakeholders to align on compliant resolutions and produced audit-ready documentation of resolution workflows

Academic Program Coordinator | [IBT Education](#), Remote

Mar 2024 – Dec 2024

- Analysed student outcome data across 50+ subjects and traced underperformance to tutor-to-student ratios rather than student ability — without being tasked to — recommending tutor reallocation and material refreshes for the three weakest subjects
- Following implementation, top grade-band attainment in the targeted subjects rose from ~30% to ~60%, and the analysis prompted a recurring program-wide data-review process
- Produced structured reports and stakeholder-ready summaries translating cohort performance trends into clear recommendations for management

Private Tutor (IB) | [IBT Education](#), Sydney, Australia

Jan 2022 – Mar 2024

- Assessed individual learning needs across 5 IB subject areas and designed tailored instruction plans tied to measurable performance outcomes
- Maintained ongoing feedback loops with students and parents to refine delivery, demonstrating client-focused problem solving and adaptability

EDUCATION

Master of Project Management

June 2026

Royal Melbourne Institute of Technology (RMIT) | GPA 3.2

High Distinctions in Project Risk, Project Leadership, Procurement & Ethics, and Research Design & Methods

Bachelor of Arts - International Business & Germanic Studies

2023

University of Sydney

SKILLS & TOOLS

Analysis & Tooling

- Microsoft Excel
- Power BI
- SQL
- Confluence
- SharePoint
- Microsoft 365

BA Competencies

- Requirements Elicitation
- Root Cause Analysis
- Process Mapping & Documentation
- Data Analysis & Insight Development
- Stakeholder Engagement
- User Story Writing

Methodologies

- Agile
- Waterfall
- PRINCE2

Languages

- English (native)
- Spanish (native)
- German (professional proficiency)